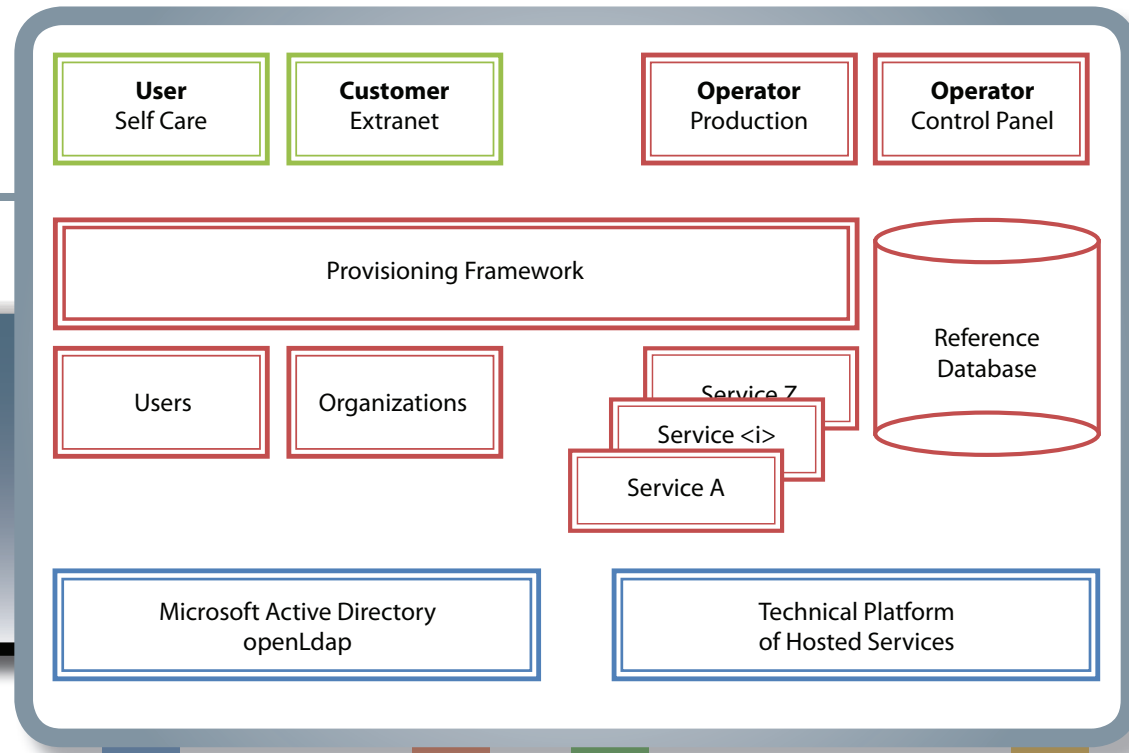


THE IDEAL SOLUTION FOR CLIENTS (User Management & End Users) & PROVIDERS ...



... RUN ORGANIZATIONS AND HOSTED SERVICES ON THE SAME PLATFORM!

WOULD YOU LIKE TO ...

- ▶ Have a **user-oriented, project mode tool** at your fingertips?
- ▶ **Automate** your **provisioning process**?
- ▶ Be able to generate your own **value-added services**?
- ▶ Be able to **handle an increasing amount of user accounts** in a dynamic way ?



BENEFITS FOR OPERATORS & PROVIDERS OF HOSTED SERVICES

- ▶ **No need to hire extra staff.**
- ▶ New applications quickly deployed in **self-service mode.**
- ▶ Ability to **unify** a whole range of **heterogeneous services.**
- ▶ **Fixed price** yearly support.

WHY CHOOSE APITECH ?

- ▶ We are a team of responsive application developers with a management team of **25+ years experience.**
- ▶ Our expertise in the area of hosted services is based on a **wide variety of Microsoft-based and Open Source environments.**
- ▶ Our portfolio of clients covers **public and private sector organizations**, including telecom operators, government departments, educational and training entities.
- ▶ We are committed to providing **scalable, innovative and customized applications** to match our clients' demanding technical environments.



A WORD FROM OUR CLIENTS ...

We appreciate Apitech's ability to quickly handle complex LDAP-related technologies and Mozilla Thunderbird clients. Their input in terms of directory federation, telephone synchronization or web interface integration cannot be denied.
Manager of Messaging Systems at the French Ministry of Environment, Sustainable Development and Energy

With regards to the hosted services market, there is a dynamic domestic and international competition with a strong trend towards unified messaging platforms by means of collaboration and increased integration with IP telephony. Given that context, Apitech's ability to provide flexible answers while complying with deadlines is greatly appreciated.
Messaging & Collaboration Manager. French Mobile Operator

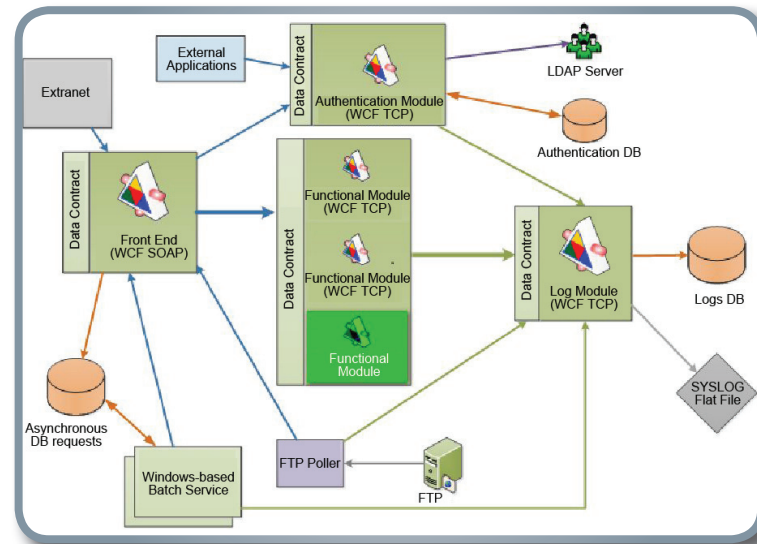
CONTROL PANELS

- ▶ This family of products covers the needs of:
 - Hosting companies - Administrators & Support Team
 - Hosted organizations - Administrators & Users
- ▶ Administrators of hosting companies can manage platform services, hosted organizations and activate services at the organization's level.
- ▶ Support team members of hosting companies can control and diagnose provisioning operations.
- ▶ Administrators of hosted organizations can manage organization properties, its users and activate services at the user's level.
- ▶ Users of hosted organizations can easily manage their own options (Out Of Office, message transfer, mobile devices synchronizations, personal properties, ...).



Overview of a Control Panel

PROVISIONING FRAMEWORK



Overview of Provisioning Framework

- ▶ A set of Adapters based on standard .NET WCF (Windows Communication Foundation) interfaces.
- ▶ Adapters for each service are built on an open WCF architecture and implement native and direct access to the service.
- ▶ These adapters can be personalized and enhanced by specific-purpose development.
- ▶ Apitech's Provisioning Framework can be integrated with statistical software packages and connected to billing applications.

PROVISIONING & CONTROL PANEL The 2-in-1 Solution for Providers of Hosted Services

So You Want To **Boost The Productivity** Of Your Operations ? ...

... While Introducing **New Value-Added Services** At The Same Time ?

“ Nowadays, applications are no longer generated in large blocks. They can be assembled with internal components and/or built by external partners on-site, in the Cloud, or both. Given this environment, the CTOs who will generate the most value for their organization will be those who will transition smoothly towards application and service management, to help generate sizeable results. The CTO of the future is most likely to become a service broker and application designer. ”

Source : John Michelsen - Les Echos

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About Apitech : Apitech is a software development firm offering packages and services to corporate and public organizations. Apitech's approach with its clients and business partners has always been based on commitment and trust from the start. The company is recognized as an expert in Microsoft and Open Source environments and develops functional skills to implement and manage hosted service delivery platforms.
Contact: contact@apitech.fr

For more information, please consult:
www.apitech.fr/provisioning.htm